TAKUYA MIKADO

STRATEGIC DESIGNER OPERATIONS STRATEGIST

CONTACT

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New York / Osaka / Tokyo

SKILLS

Business Process Management

Supply Chain Management

Project Management

Data Analysis / Visualization

Design Thinking

Digital Prototyping

Web Design / Coding

EDUCATION

MS Strategic Design & Management

Parsons School of Design

2022 - present Manhattan, NY

Bachelor of Laws

Soka University

2010 - 2015 Tokyo, Japan

2013: A year leave to study in India

CERTIFICATES

Certified Supply Chain Professional
SAP Certified Application Associate - SD
MOS Excel 2010 Expert
MOS PowerPoint 2010
Bookkeeping, 2nd grade - Japan
Information Technology Passport

Certified Domestic Travel Supervisor

PROFILE

Field-oriented Strategic Designer and Operations Strategist with 8 years of diverse experience in supply chain management. Proven track record in executing operational improvements in logistics and supporting holistic decision-making for clients including auto parts and cosmetics brands. Currently advancing expertise in Strategic Design & Management at Parsons School of Design while operating as a freelance consultant. Passionate about integrating Design, Strategy, and Operations for innovative solutions.

WORK EXPERIENCE

Board Member

Bandou | Home remodeling

Jul. 2022 - Present

- · Oversee accounting, finance, and IT functions.
- \bullet Conceptualized and incorporated the company strategically based on tax simulation.
- · Designed visual assets, including logos, business cards, and a responsible website.

Operations Consultant / Web Designer

Self-employed

Jun. 2020 - Present

- Established X-topia, a unique initiative aimed at bridging the gap between design and business performance.
- Devised and enacted a Sales and Operations Planning (S&OP) strategy for a cosmetics firm, increasing decision-making speed and precision.
- Constructed custom websites for local small businesses, augmenting their performances through strategic SEO and operation support.

Demand Supply Planner

ACRO | Cosmetics

Jan. 2018 - May 2020

- Built operations ranging from demand forecasting to production planning for the successful launches of three new brands.
- Led cross-functional collaboration across manufacturing, logistics, marketing, sales, finance, and executive management teams to streamline inventory levels.
- Negotiated inventory allocation with suppliers, successfully reducing lead times for key items by 2 months.
- Designed and implemented efficient task lists, workflow diagrams, and manuals for the Planning team.
- Developed over 10 practical dashboards in Tableau, fostering operational efficiency by holding study sessions within the department.

Operations Consultant

PwC | Consulting

Apr. 2015 - Dec. 2017

- Implemented a replacement of the inventory management system and business process reengineering at the manufacturing plants and logistics bases of an automotive parts manufacturer, skillfully managing diverse stakeholders across manufacturing, logistics, accounting, and IT departments.
- Optimized website operations for a consumer goods manufacturer, creating service menus, workflows, and pinpointing areas for improvement.
- Successfully directed comprehensive testing phases for three major projects in diverse industries, including insurance, electric power retail, and automotive.